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Employees' State Insurance Corporation  
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**Press Release**

**HEALTH REFORMS AGENDA TO EASE THE HARDSHIPS FACED BY ESIC BENEFICIARIES**

**Dialysis facilities, Cath Lab, CT Scan and MRI facilities now going to be available in ESIC, shortly**

The Dialysis facilities are now going to be there, in most of the ESIC Hospitals on PPP Model for which MoU and the process of installation of equipments are underway at present in the 11 ESIC Hospitals in the first phase. Likewise, seven ESIC Hospitals are now being selected for establishment of Cathlab in its first phase and the treatment may commence shortly. It is also heartening to note that almost all the ESIC Hospitals are now going to be equipped with MRI (1.5 Tesla) and CT Scan facilities on PPP Model. The MRI facilities in 08 ESIC Hospitals are now open and have started functioning. Earlier, for these medical services, the beneficiaries of ESIC were referred to other outside service providers or medical establishments.

Against the backdrop of Health Reforms, ESIC has undertaken major Health Reforms initiatives on PPP (Public-Private-Partnership) Model to provide specialized medical treatment and diagnostic services to the beneficiaries covered under ESI Scheme. Emphasis has been given to introduce appropriate Cardiology treatment, Dialysis and Pathological facilities, Dental services, Physiotherapy services, X-ray facilities and establishment of ICUs in all the ESIC Hospitals. The appropriate cancer detection/treatment facilities at different levels are also going to be provided in the ESIC Hospitals.

Aimed at providing better and improved facilities to the ESIC beneficiaries, ESIC had launched a series of Health Reforms Agenda named ESIC-2.0 last year which included availability of Electronic Health Records of ESI Beneficiaries, Abhiyan Indradhanush, 24 X 7 Medical Helpline Number in all ESIC Hospitals, Special OPD for Sr. Citizens and differently-abled persons in all ESIC Hospitals.

For providing specialized treatment in the field of Physiotherapy and Dental and also for providing ECG and X-ray facilities, the necessary infrastructure and formalities are being completed and the ESIC beneficiaries will now be getting all such treatment and facilities under one roof. Not only this, Pathological facilities in the hospital premises have been created either by outsourcing or by upgrading the existing facilities.

Besides the above, some of the basic infrastructure facilities like Queue Management System in the registration area and pharmacy have also been introduced. Also reception area and 'May I help you' desk of such Hospitals have been further strengthened to guide the patients/attendants. The feedback system for all the indoor patients has been upgraded and appropriate/attractive signages to communicate and guide the visitors have been put in place. Also AYUSH facilities are being further introduced in all the ESIC Hospitals.

ESIC is now geared up for meeting all the requirements and aspirations of all covered under ESI Scheme. The establishment of most modern medical facilities in the ESIC Hospitals has made it a better health service provider and improved the hardships being faced by the patients.

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